

Bulletin

ECR Crime Prevention

January 2003

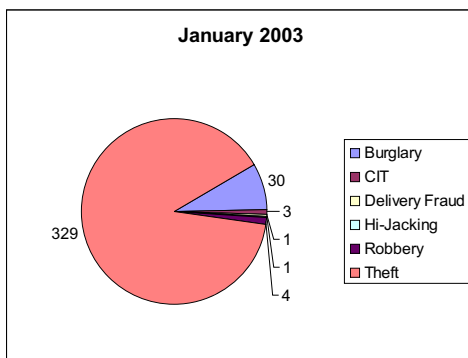
The activities of the Crime Prevention Programme are in full swing again, after a hiatus during the December peak trading period.

1. Incident Management System

The volume of Incidents being reported to the Crime Office increases daily due mainly to the increasing credence of the implementation of the Programme at grass roots level.

Regular reports are given to the Champions on stores that are not sending in reports yet, and they are focusing on achieving a 100 percent implementation in their respective groups. It must be said that some groups have adapted existing procedures and are achieving excellent penetration of the reporting procedures through to ECR.

The system itself is currently being reviewed in the light of 6 months in operation, and the problems encountered in supplying the Stores with the information and analysis they now request. This process should be complete and implemented by the end of February. Since August last year, when the system was launched, 1,859 incidents have been reported on the system. The breakdown, by number, of incidents for January is:



Employers Reference Site.

The usage of this system is starting to gain momentum as well. During the month the number of names on the List topped 46,000, with more coming in daily. A process has been put in place to ensure that all participating companies provide their terminations listings every month.

Some companies have been very slow to provide these listings, due to the sensitivities of Industrial Relations. Most of these have now been addressed, and more companies are joining the list of companies participating is attached.

The inclusion of the ERS as part of the pre-employment process is also taking a

long time, and as a result, the number of enquiries of candidate employees is still disappointing, but nevertheless growing.

Industry Participation

As focal point 3 of the first quarter of 2003, a number of companies have been visited during January, with a view to them joining the Programme. A series of meetings is being set up with the Senior Buyers of each of the Stores groups. These people can play a significant role in persuading their suppliers to join the Programme.

SAPS Relationships

It is our contention that improved service from SAPS whether it be in the form of a more rapid response to 10111 calls, or a pro-active role in the investigation of criminal incidents (as well as the successful prosecution of the perpetrators) will be the yard stick by which we are measured "in the field."

To this end we are arranging a meeting with the provincial Commissioner and his command structure of each Province, to introduce the ECR Crime Prevention Programme to them, and make them aware of our goals, our problems and what we are doing about them.

The aim is to establish a number of regional structures where the local Police can meet with local industry, and establish the level of rapport we have at National level.

Security Companies

We are continuing to meet with the providers of Security services to the Industry. A regular monthly forum has been established. It is attended by all the major national security companies (bar one), as well as more than a dozen smaller players.

This forum has established a number of sub-groups to look at establishing common standards/best practices (including training requirements) for the following issues:

- Guarding
- Intrusion detection/technology
- Assets/Cash in Transit
- Armed response
- Physical Security

Service Providers

Following their commitment to participating in the Crime Prevention Programme, third party service providers have decided to form the Association of Sales and Marketing, as an interest group within the CGCSA context.

All the member companies have agreed to participate in the programme, and specifically the ERS. Most of these founding companies have sent in terminations, as well as the current staff, who have each been probed through the ERS database. Companies contributing to the ERS

1. 3D Marketing
2. ADT Security
3. BAT
4. Boxer
5. Chandel Security]
6. Chep
7. CMR
8. Daymon International
9. Energizer
10. Federal Marine
11. Fidelity Springbok Security
12. Gillette
13. Lever Ponds
14. Massmart
15. MetCash
16. Nampak Tissue
17. National Brands
18. Nestlé
19. New Clicks
20. Nutritional Foods
21. Reef & Rural
22. Shoprite Checkers
23. Smollans
24. Spar
25. Supply Chain Services
26. TFD
27. The Cold Chain
28. UBR
29. Unilever
30. Vector Logistics